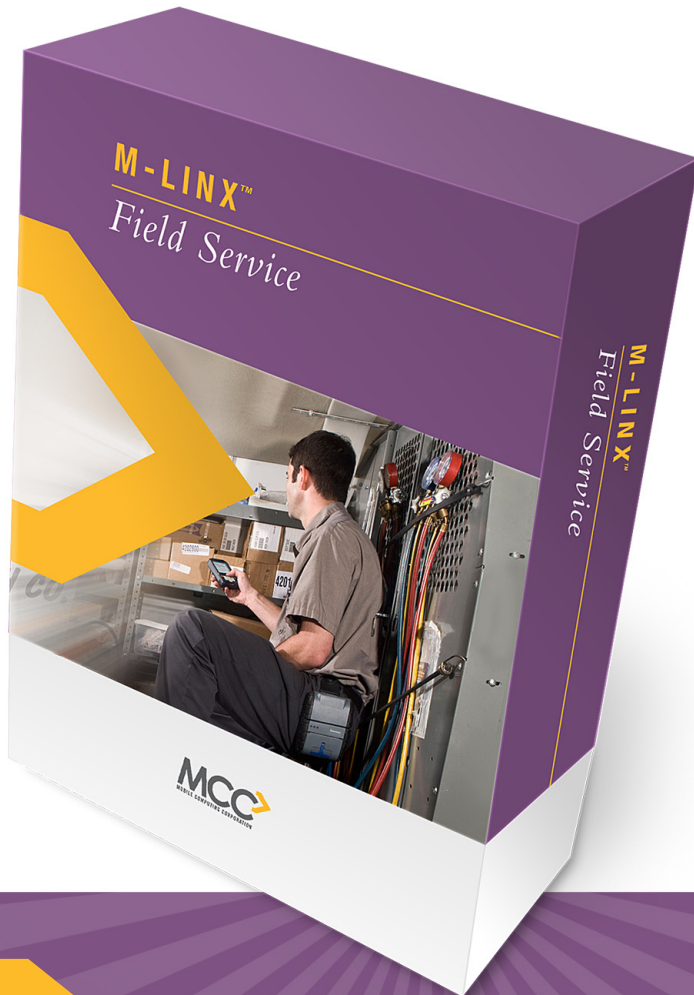


## M-LINX™

### *Field Service*



**MCC Has Deep Industry Knowledge** “MCC recognizes the daily challenges facing today’s service companies because we’ve been there, leading the way in helping best-in-class service companies manage stronger, leaner, more profitable operations.”

**MCC Has Extensive Implementation Experience** “In an effort to bring the most technologically advanced and comprehensive solutions to the market, MCC has developed many strategic partnerships over the years. These relationships have allowed MCC to stay at the forefront of the wireless data world and maintain its reputation as a complete solutions provider.”

**MCC Is A Business Partner & Delivers Exceptional Service Quality** “As a trusted partner and technology supplier, MCC realizes that in the world of mission critical applications, success can be fleeting unless continued support is provided. We realize that our success depends upon the success of our customers.”

**Why MCC Is Easily Answered** “Trusted and validated by businesses across North America to quantifiably transform key mobile business processes. Packaged, yet highly configurable and extensible applications allow enterprises to rapidly tailor the workflow to their requirements and deploy multiple variations to distinct user groups.”

**Accountability & Our Commitment** “MCC has a proven track record of delivering enhanced workflows using advanced mobile technologies such as, bar code scanning, GPS, signature capture, and printers.”

MCC is about... EMPOWERING your mobile operation to achieve your company’s goals of customer service EXCELLENCE, customer RETENTION and MAXIMIZING your bottom line. Through our UNMATCHED experience in the mobile workforce, MCC can deliver the CUSTOMIZED mobile workforce SOLUTIONS that will give your organization the EDGE in customer satisfaction.

**MCC** Mobile Computing Corporation

mobilecom.com • 1-800-392-8651 • info@mobilecom.com

## M-LINX™

### *Field Service*

**“A comprehensive, yet easily implemented wireless data solution that enables your mobile workers to be connected to your organization in real-time.”**

The most compelling aspect of real-time information is information access. With M-LINX™ Field Service, technicians and field workers can receive and complete all work orders electronically, seamlessly uploading work orders data as it is collected in the field. This access to information means increased support in the field and an increased ability to meet SLA's and boost the productivity of your work force.

**Improve Field Worker Productivity:** Increase the number of service calls completed per technician through improved field visibility and efficient service call management.

**Enhance Worker Management:** Wirelessly transmit service and issue emergency calls to meet SLA's and provide excellent customer service.

**Navigation:** Provide workers with GPS based services and head office with real-time visibility to the fleet.

**Routing and Scheduling Optimization:** Systematically optimize mobile workers daily work to efficiently prioritize customer priorities in line with field resources.

**Asset Tracking:** Electronically manage your valuable assets in the field by recording their location at drop-off and validating each time they are serviced.

**Barcode Scanning:** Simplify the work day and improve accuracy by scanning barcodes for assets and parts usage.

**Clerical Productivity:** Enter data once, validate it at the point of 'work' and record it automatically.

**POS Credit Card Transactions:** Complete invoicing on the spot with real-time credit card transactions.



#### MOBILE COMPUTING CORPORATION

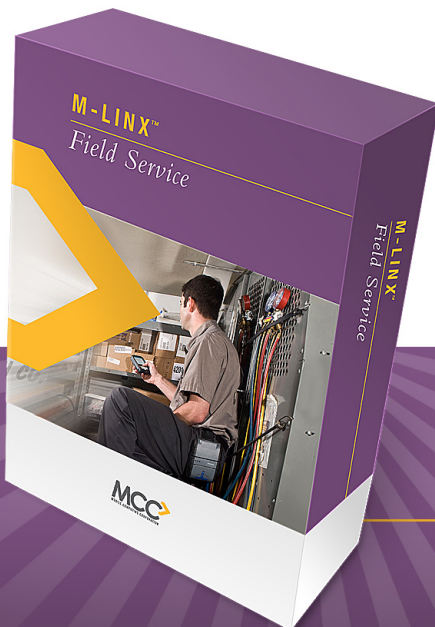
6300 Northwest Dr. Unit #1  
Mississauga, ON, L4V 1J7

tf 1-800-392-8651  
t 905-676-8900  
f 905-676-9191

e [solutionsconsulting@mobilecom.com](mailto:solutionsconsulting@mobilecom.com)  
[mobilecom.com](http://mobilecom.com)

#### SUPPORT

e [support@mobilecom.com](mailto:support@mobilecom.com)  
tf 1-888-383-5622



**MCC** Mobile Computing Corporation

[mobilecom.com](http://mobilecom.com) • 1-800-392-8651 • [info@mobilecom.com](mailto:info@mobilecom.com)